### SOCIAL MEDIA TRAINING

9 July 2020







### AGENDA

- Introduction
- Social media campaign why and how
- Small group discussions
- Reporting
- Summary and conclusions

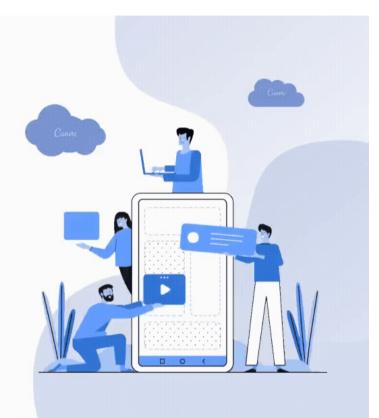




#### WELCOME

"Social media is just a buzzword until you come up with a plan."

Unknown





#### **ICE BREAKING ACTIVITY**

# WHAT DO YOU BRING? We want to hear from you!

# Go to <u>www.menti.com</u> and use the code: 74 66 31

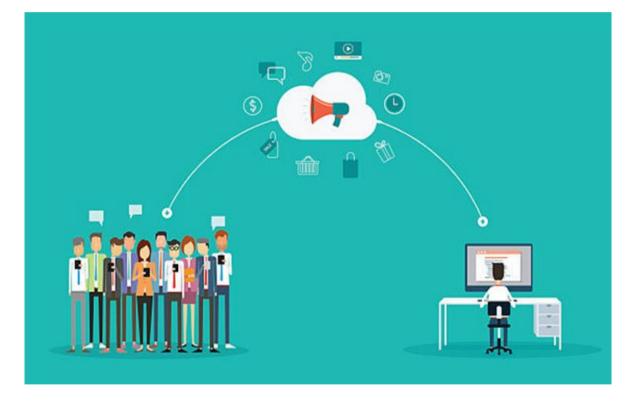


eTwinning template

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#### **SOCIAL MEDIA CAMPAIGN – WHY AND HOW**





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#### WHY?

- Why do you want to do a social media campaign?
- Campaign should support your overall communication strategy





### WHAT, HOW, WHEN?

- What is the desired outcome?
- Have a clear aim and objective
  - Aim: what you hope to do
  - Objective: how you will achieve the aim
- How long should your campaign be?
  - Make sure to have enough preparation time
  - Make sure that the lenght makes sense
  - When to launch your campaign





#### KNOW-HOW'S

#### Know your audience

• Where is your audience?

#### Know your channels

• What channels do you and your audience use?

#### Know your hashtags

- Use existing hashtag or create a new one
- Use carefully and with intention

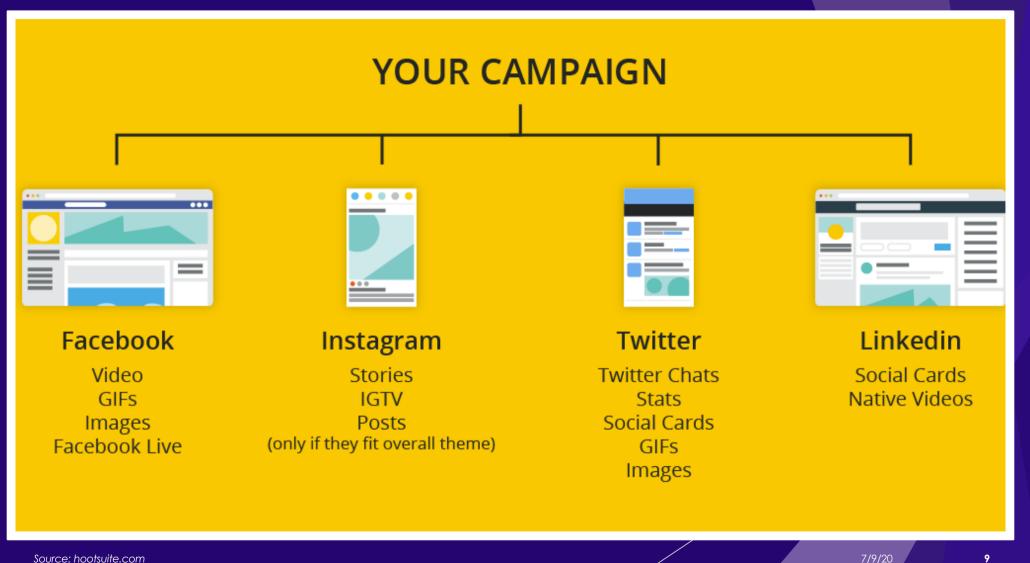
#### Know your analytics and what you measure

•Set the metrics ahead of the campaign

#### Know how to adapt

• Be able to change your plans







### **MESSAGES – WHAT WORKS WHERE**

Facebook	Twitter	Instagram	LinkedIn
Keep it short	<ul> <li>Keep it simple</li> </ul>	<ul> <li>Post static images and short videos</li> </ul>	<ul> <li>Professional network. The content should</li> </ul>
• Give a clear Call-To-	• Give them a link		reflect this
Action		Add a caption and	
	<ul> <li>Post an Image</li> </ul>	the hashtags	<ul> <li>Use feed posts</li> </ul>
Offer some valuable			and/or articles to
information	<ul> <li>Use hashtags correctly</li> </ul>	<ul> <li>Create catchy stories</li> </ul>	promote the campaign (if any)
• Give them a link	,		
	Engage your	Engage your	• Use images in every
Post an Image	audience	audience	single post





### **VISUALS – WHAT WORKS WHERE**

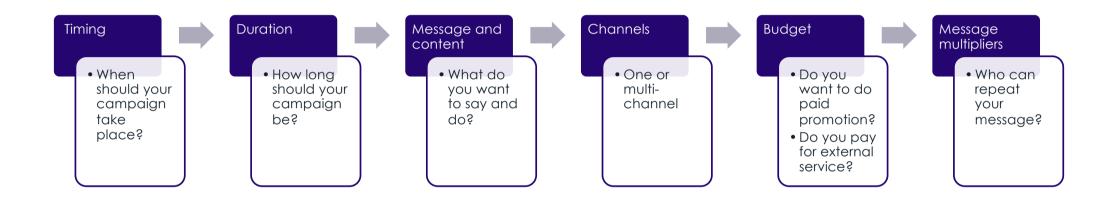
Facebook	Twitter	Instagram	LinkedIn
<ul> <li>For social posting:</li></ul>	<ul> <li>For social posting:</li></ul>	<ul> <li>Photo Thumbnail:</li></ul>	<ul> <li>For social posting:</li></ul>
1200 by 630 px <li>Cover photo: 820 by</li>	506 by 253 px <li>Header photo: 1500</li>	1080 by 1080 px <li>Profile photo: 110 by</li>	531 px wide <li>Banner image: 646</li>
320 px	by 500 px	110 px	by 220 px

- ★ Try <u>Canva</u>
- Keep the text short and clear
- The text should not be the same as in your message
- No more than three fonts
- Catchy image --> use free stock images (i.e. <u>Unsplash</u>)
- Not too many colours





### **BEFORE THE CAMPAIGN**









SOFT	HARD	MID-CAMPAIGN	END OF	CAMPAIGN
LAUNCH	LAUNCH		CAMPAIGN	FOLLOW UP
0	1	2-3	4	5

#### **# WEEKS IN THE CAMPAIGN**







### AFTER THE CAMPAIGN







## **SMALL GROUP DISCUSSION**

### It's your turn!

- Find your group!
- Identify common communication challenges
- Come with an action plan for your campaign



### Tips & tricks

#### Define scope of your action

What is the aim of the action? What is the objective of the action?

#### Identify your audience Who are you talking to?

Create you Message .. but keep it short & simple!

#### Plan it out

Which channels are you using? What are the roles in your team? What is your budget? When is your campaign launching, and for how long?

#### Next steps

How do you evaluate your action? What have you learnt? What are you bringing with you to your next campaign?





#### REPORTING





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### **SMALL GROUP DISCUSSION – PART 2**

- **Evaluate** the work of the colleagues:
  - Analyse the campaign proposal from another group
  - Did they reach their communication aim?
  - \* What has **worked well** in their proposal?
  - ☆ What could be improved?
  - \* What will **you take** to your work from their idea?





#### REPORTING





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#### **SUMMARIES AND CONCLUSIONS**





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#### THE SECOND MENTIMETER

# WHAT DO YOU TAKE? We want to hear from you!

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# **THANK YOU!**



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